

UPM – Multi-Factor Authentication

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UPM 25.x

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Shared Under NDA



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Introduction

Multi-factor or Two-factor authentication (2FA), sometimes referred to as two-step verification or dual-factor authentication, is a security process in which users provide two different authentication factors to verify themselves.

MFA is implemented at UPM, to better protect both a user's credentials and the resources the user can access. Multi-factor authentication provides a higher level of security than authentication methods that depend on single-factor authentication (SFA), in which the user provides only one factor -- typically, a password or passcode along with the User ID. UPM's multi-factor authentication methods rely on a user providing an User ID/Email ID and password as the first factor and a second, different factor -- usually a security token sent over via email.

MFA Process

Enabling multi-factor authentication involves the multistep process:

- The UPM Admin activates Multi-factor Authentication for the specific UPM User.
- The UPM User is prompted to log in by the UPM Application.
- UPM User enters what they know -- usually, username/email id and password, as the first login step. Then, the UPM portal finds a match and recognizes the User.
- UPM then prompts the User to initiate the second login step by prompting the User to provide the Verification Code sent over to the registered email id of the User.
- The UPM User checks his mail inbox, accesses the verification code, and enters the one-time code that was generated during the previous step.
- After providing the Code, the User is authenticated and granted access to the UPM application.



UPM Process

- Admin navigates to Administration -> User Management -> Manage Users
- Selects the User and goes to Edit the User Details and enables MFA by clicking the highlighted checkbox.

Administration > Users > View a User > Add/Edit a User

Add/Edit a User

Save Cancel

User Information

First Name *:	Austin	Last Name *:	Rhodes
User Name *:	austin.rhodes@e-entertainment.com	Status *:	Approved X v
Email Address *:	austin.rhodes@e-entertainment.com	Other Email:	austin.rhodes@e-entertainment.com
Company Name *:	AETHER Reseller Select Clear	Profile *:	Portal Administrator Select Clear
Title:	CEO	Direct Phone:	1-951-555-4600
Mobile :	1-951-555-9101	Department:	Business Operations
Other :	Other	Fax :	1-951-555-9371
Main Phone :	Main Phone		
Primary Address:	Suite 300 9 of 300		
Primary Address2:	One Harbor Drive 16 of 300		
City:	Sausalito	Country *:	USA X v
State *:	California X v	Postal Code:	94965
Contact *:	Austin Rhodes Select Clear	Salesforce ID:	Salesforce ID
Reports To *:	Portal Admin Select Clear	Wizard Type:	Select v
Group *:	Partner Admin Group Select Clear	User Image :	Tim.png X
User Type:	User Type	API Profile:	Select Clear
Business Model:	Select v	Country Code:	Select v
Account Country :		Region :	

User Settings

Time Zone *:	(GMT-08:00) Pacific Time (US & ... X v	Language *:	English X v
<input checked="" type="checkbox"/> Multi Factor Authentication Enabled		<input type="checkbox"/> Internal Administrator	
<input checked="" type="checkbox"/> T&C Accepted		<input type="checkbox"/> Internal User (Non-Admin)	
<input checked="" type="checkbox"/> Is User Profile Locked?		Failed Login Count : 5	
Forgot Password Count :	Forgot Password Count	<input checked="" type="checkbox"/> Legacy Login ⓘ	

- The User details are Saved to ensure that Multi-factor authentication is enabled for the User.
- Post saving the feature, MFA enablement is confirmed by viewing the user Details.

Administration > Users > View a User

View a User

EditDeleteAssign ToRequest ImpersonationImpersonatePermanent DeleteChange UsernameResend Impersonate EmailSend a Welcome Email

User Information

First Name :Austin

Last Name :Rhodes

User Name :austin.rhodes@e-entertainment.com

Status :Approved

Email Address :austin.rhodes@e-entertainment.com

Other Email :austin.rhodes@e-entertainment.com

Company Name :AETHER Reseller

Profile :Portal Administrator

Title :CEO

Direct Phone :1-951-555-4600

Mobile :1-951-555-9101

Department :Business Operations

Other :

Fax :1-951-555-9371

Main Phone :

Primary Address :Suite 300

Primary Address 2 :One Harbor Drive

City :Sausalito

Country :USA

State :California

Postal Code :94965


Contact :Austin Rhodes

Salesforce ID :

Reports To :Portal Admin

Wizard Type :

Group :Partner Admin Group

User Image :

User Type :

API Profile :

Business Model :

Country Code :

Account Country :

Region :

User Settings

Time Zone :(GMT-08:00) Pacific Time (US & Canada)

Language :English

Multi Factor Authentication Enabled : Yes

Internal Administrator :No

T&C Accepted :Yes

Internal User (Non-Admin) :No

Is User Profile Locked?:Yes

Failed Login Count :5

Forgot Password Count :

Legacy Login :Ⓜ No

+ GroupsAdd

+ RolesAdd

+ CountriesAdd

+ Users Assignment History

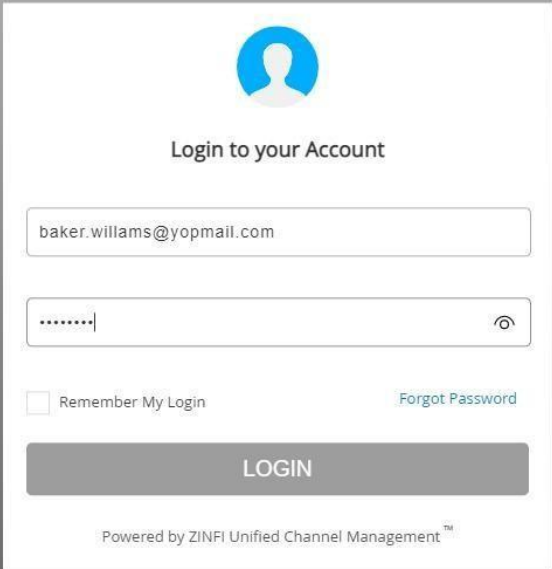
+ Sales TerritoriesAdd

+ User Impersonation Requests

+ Demo RolesAdd

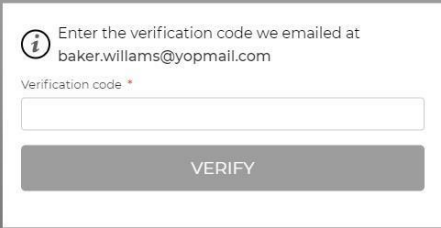
+ Login/Forgot Password History

- Once MFA is enabled for the user. The User starts the login process to UPM by providing the Username/Email ID and Password - and clicks Login.



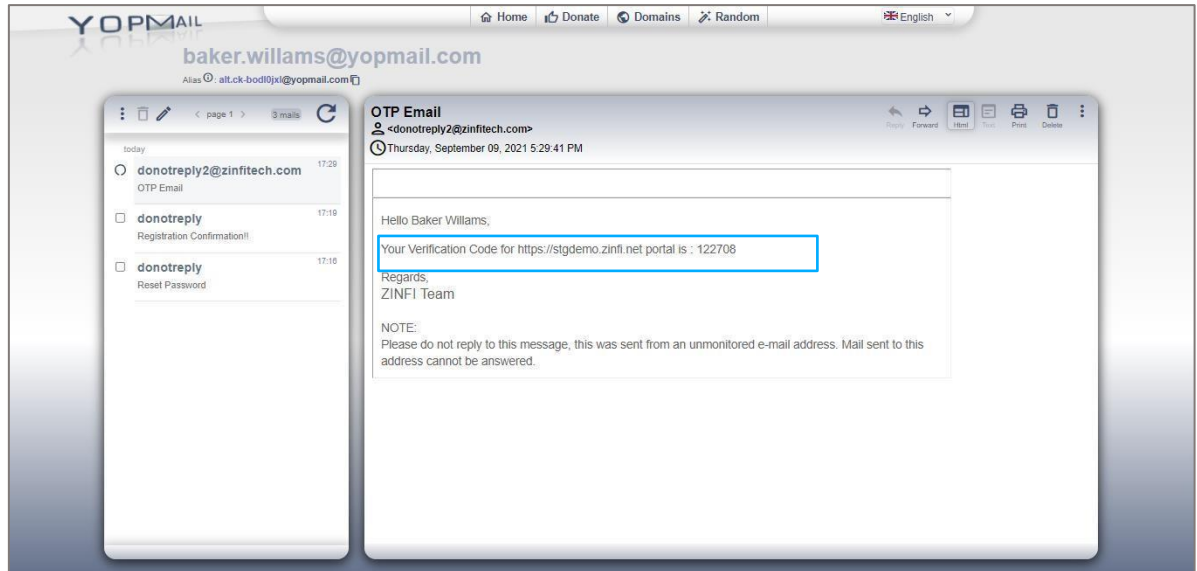
The login form is centered on a dark gray background. It features a blue circular icon with a white silhouette of a person's head and shoulders. Below the icon, the text "Login to your Account" is displayed. The form includes two input fields: the first contains the email address "baker.williams@yopmail.com", and the second contains a masked password "....." with a toggle icon on the right. Below the password field, there is a checkbox labeled "Remember My Login" and a link labeled "Forgot Password". A large gray button labeled "LOGIN" is positioned below the input fields. At the bottom of the form, it says "Powered by ZINFI Unified Channel Management™".

- Once the first level credentials are authenticated by the system, the system emails the verification code to the registered email id of the User, and the user is prompted to enter the Verification Code.

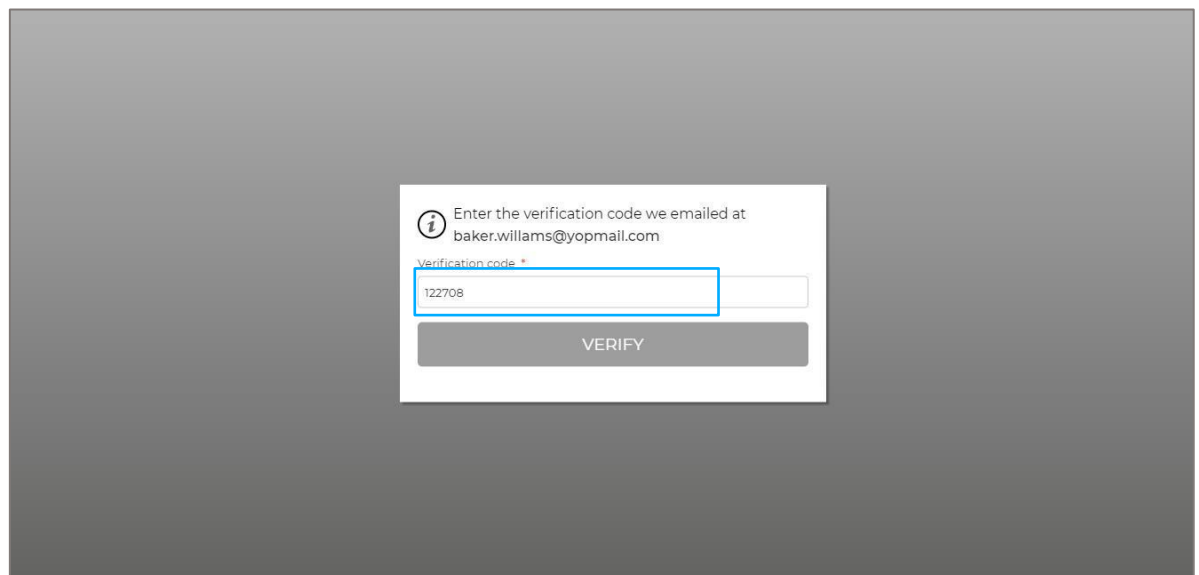


The verification form is centered on a dark gray background. It features an information icon (i) next to the text "Enter the verification code we emailed at baker.williams@yopmail.com". Below this, the text "Verification code *" is displayed. A single input field is provided for the verification code. A large gray button labeled "VERIFY" is positioned below the input field.

- The User retrieves the Verification Code from the automated email sent via the UPM System, located in the User's Email Inbox.



- The Verification Code is copied and entered as the Verification Code by the User and Verify is clicked, for the second level authentication system.



- With The Verification Code validated by the UPM system, the User is granted access to the UPM System.

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Message from Widget Networks Team



Today, Widget Networks is one of the largest, pure-play channel sales companies in the world, focused on building, operating, securing and analyzing PRM. With an extensive product portfolio, 2,500+ authorized partners and over 20,000 customers* - we are uniquely positioned to help customers maximize their existing investments

Compliance & Governance

Module	Warning
Business Plans	3 Days Left to execute 2 Campaigns
Leads	2 Days Left to accept 11 Assigned Leads
MDF	10 Days Left to submit 2 MDF Claims

WELCOME BAKER WILLIAMS

(as Channel Partner)

Switch User

My Account

Global-English

About UPM

Logout